

# CA Open License Program™ Version 2.0

## Getting Started Guide

### Welcome to the Computer Associates (CA) Open License Program (OLP) Version 2.0

Congratulations on your purchase of the CA OLP Solutions Kit. This document contains information about the CA OLP resources and what you need to get started. You will find the following resources in your customized OLP Solutions Kit:

- Welcome Letter
- CA OLP License Certificate
- Getting Started Guide
- CA OLP Overview
- Product Installation Instructions
- Registration
- Trial Installation CDs and Registration
- Information on Converting a Trial Product to a Full License
- Product Release Notes
- Product Support
- New Product Info Pack

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2. CA OLP License Certificate
3. Product Installation
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7. Product Release Notes
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### 1) CA OLP Solutions Kit – Europe Edition Overview

The OLP Solutions Kit is a portfolio of CA Workgroup and Advanced Edition products. The Kit contains CDs for the following products:

<b>Storage Management for Windows NT</b>		<b>Security Management</b>	
ARCserve®/IT™ 6.61 for Windows NT and its options		Inoculate/IT™ 4.53 for Windows NT and its options	
ARCserve®/IT™ Client Agents for UNIX		Inoculate/IT™ 4.5 for NetWare	
ARCserve®/IT™ 6.61 for Windows 2000 Product Support <b>NEW!</b>		Guard/IT™ 1.01 for Windows NT	
Survive/IT™ 4.5 for Windows NT			
		<b>Information Management</b>	
<b>Storage Management for NetWare</b>		Ingres® II 2.0	
ARCserve®/IT™ 6.6 for NetWare and its options		Ingres® II Developer Option 4.0	
		Ingres® II Runtime Option 4.0	
<b>Storage Management for Linux</b>		Jasmine® 1.21	
ARCserve®/IT™ 6.61 for Linux and its options <b>NEW!</b>			
		<b>Help Desk Management</b>	
<b>Computer Based Training</b>		Service/IT™ 4.32 for Windows NT	
CBT - ARCserve®/IT™ Administration Fundamentals <b>NEW!</b>			
CBT - ARCserve®/IT™ Advanced Administration For Windows NT <b>NEW!</b>		<b>Desktop and Server Management</b>	
CBT - ARCserve®/IT™ Advanced Administration for NetWare <b>NEW!</b>		Aim/IT™ 3.0 for Windows NT	
		Control/IT™ 5.0 for Windows NT	
<b>Network Management</b>		Control/IT™ 4.6 for Windows NT – French <b>NEW!</b>	
Double/IT™ 1.06 for Windows NT		Ship/IT™ 2.0 for Windows NT	
Network/IT™ 2.0 for Windows NT and its options <b>NEW!</b>			

The Solutions Kit also contains your OLP License Certificate and additional information about the Open License Program. Product documentation is also included as part of each product CD.

Most products contained on these CDs install as trial copy versions. These trial copies allow you to explore and evaluate the features and capabilities of each product. Each trial copy version supports all product features and is fully functional for ten (10) days. You can also register to extend the term of the trial to thirty (30) days. Please see the **Trial Product Installation and Registration** section (#5) below for information on extending trial copies to the thirty (30) days period. When you decide to purchase any of these products, you will be issued a new OLP License Certificate with a permanent Registration ID. All you need to do is re-register the product with this ID. The product does not have to be re-installed or re-configured. With a valid registered key code, the product installs as a fully licensed product. Simply follow the instructions listed in the Product Registration Procedure section to obtain registered key codes for all of your licensed products.

Please note: Installing a product without first properly licensing it from CA is a breach of your Open License Program Conditions of Use, an infringement of CA's intellectual property rights, and is grounds for CA's termination of your license and your right to use CA's software.

## 2) CA OLP License Certificate

The OLP License Certificate gives you the right to copy products purchased through the Open License Program in the exact quantity ordered. The OLP License Certificate contains the following information:

- A unique license number
- A list of the products licensed
- Information necessary to unlock the products
- OLP License Certificate "Registration IDs Conditions of Use" (described on the reverse side of the document)

After product installation and registration, the OLP License Certificate should be kept in a safe and accessible place. The license number documented on the OLP License Certificate is required for all reorders.

## 3) Product Installation

To get started, insert the appropriate product CD into your CD-ROM drive. For most products the CD should automatically launch. If it does not, manually run **setup.exe** from the CD. Otherwise, select the product to install from the product selector.

Product	Install from CD labeled
<b>Storage Management for Windows NT</b>	
ARCserve®/IT™ 6.61 for Windows NT and its options	ARCserve®/IT™ Workgroup/Advanced Edition
ARCserve®/IT™ 6.61 for Windows NT and its options - French	ARCserve®/IT™ Workgroup/Advanced Edition Version Francaise
ARCserve®/IT™ 6.61 for Windows NT and its options - German	ARCserve®/IT™ Workgroup/Advanced Edition Deutsche Version
ARCserve®/IT™ Client Agents for UNIX	ARCserve®/IT™ UNIX Client Agents
Survive/IT™ 4.5 for Windows NT	Survive/IT™ Advanced Edition
<b>Storage Management for NetWare</b>	
ARCserve®/IT™ 6.6 for NetWare and its options	ARCserve®/IT™ for NetWare
<b>Storage Management for Linux</b>	
ARCserve®/IT™ 6.61 for Linux and its options	ARCserve®/IT™ Advanced Edition for Linux
<b>Computer Based Training</b>	
CBT - ARCserve®/IT™ Administration Fundamentals	ARCserve®/IT™ Computer Based Training
CBT - ARCserve®/IT™ Advanced Administration For Windows NT	ARCserve®/IT™ Computer Based Training
CBT - ARCserve®/IT™ Advanced Administration for NetWare	ARCserve®/IT™ Computer Based Training
<b>Security Management</b>	
Inoculate/IT™ 4.53 for Windows NT and its options	Inoculate/IT™ Workgroup/Advanced Edition
Inoculate/IT™ 4.5 for NetWare	Inoculate/IT™ for NetWare
Guard/IT™ 1.01 for Windows NT	Guard/IT™ Workgroup Edition

Product	Install from CD labeled
<b>Desktop and Server Management</b>	
Aim/IT™ 3.0 for Windows NT	Aim/IT™ Workgroup Edition
Control/IT™ 5.0 for Windows NT	Control/IT™ Advanced Edition
Control/IT™ 4.6 for Windows NT - French	Control/IT™ Workgroup/Advanced Editions Edition francaise
Ship/IT™ 2.0 for Windows NT	Ship/IT™ Workgroup Edition
<b>Information Management</b>	
Ingres® II 2.0	Ingres® Workgroup Edition
Ingres® II Developer Option 4.0	Ingres® II OpenROAD Developer Option
Ingres® II Runtime Option 4.0	Ingres® II OpenROAD Runtime Option
Jasmine® 1.21	Jasmine® Workgroup Edition
<b>Network Management</b>	
Double/IT™ 1.06 for Windows NT	Double/IT™ Workgroup Edition
Network/IT™ 2.0 for Windows NT	Network/IT™ Advanced Edition for Windows NT
Network/IT™ 2.0 Options for Windows NT	Network/IT™ Advanced Edition Option Pack
<b>Help Desk Management</b>	
Service/IT™ 4.32 for Windows NT	Service/IT™ Workgroup Edition

#### 4) Product Registration Procedure

##### (A) Full Product Key Code appears on License Certificate

Full License key codes for products marked with a check box in the “Full Product Key Code appears on License Certificate” column in the list below can be found on the OLP License Certificate located in the Solutions Kit. You will be prompted for the product key code during installation. The key code unlocks the program and allows you to complete the process.

##### (B) Retrieve Full Product License File with Register/IT™

Products denoted with a check box in the “Retrieve Full Product License File with Register/IT™” column in the list below require a registration process. Each of these products will function normally for a 10-day trial period allowing you time to register the product. **Without a Registered Key code, this software will STOP working 10 days after installation.**

Included in the OLP Solutions Kit is Register/IT™, a simple program that expedites the registration process. Run **Regit.exe** found on the Register/IT™ CD and not the Register/IT program that may be found in the Windows Start/Programs menu. If you are installing a French or German Product, please run **Regit.exe** from that CD. You will find the Registration ID for the product you have licensed on your Open License Program License Certificate.

**Please Note:** If you are upgrading to either ARCserve®/IT™ French or German, or any French or German ARCserve/IT Options, you will need to use the CDs labeled ARCserve/IT Upgrade – French or ARCserve/IT Upgrade – German.

Product	(A) Retrieve Full Product License File with Register/IT™	(B) Full Product Key Code appears on License Certificate
<b>Storage Management for Windows NT</b>		
ARCserve®/IT™ 6.61 for Windows NT and its options	<input checked="" type="checkbox"/>	
ARCserve®/IT™ 6.61 for Windows NT and its options – French	<input checked="" type="checkbox"/>	
ARCserve®/IT™ 6.61 for Windows NT and its options – German	<input checked="" type="checkbox"/>	
ARCserve®/IT™ Client Agents for UNIX		
Survive/IT™ 4.5 for Windows NT	<input checked="" type="checkbox"/>	
<b>Storage Management for NetWare</b>		
ARCserve®/IT™ 6.6 for NetWare and its options		<input checked="" type="checkbox"/>

Product	(A) Retrieve Full Product License File with Register/IT™	(B) Full Product Key Code appears on License Certificate
<b>Storage Management for Linux</b>		
ARCserve®/IT™ 6.61 for Linux and its options		
<b>Computer Based Training</b>		
CBT - ARCserve®/IT™ Administration Fundamentals	<input checked="" type="checkbox"/>	
CBT - ARCserve®/IT™ Advanced Administration For Windows NT	<input checked="" type="checkbox"/>	
CBT - ARCserve®/IT™ Advanced Administration for NetWare	<input checked="" type="checkbox"/>	
<b>Security Management</b>		
Inoculate/IT™ 4.53 for Windows NT and its options	<input checked="" type="checkbox"/>	
Inoculate/IT™ 4.5 for NetWare		<input checked="" type="checkbox"/>
Guard/IT™ 1.01 for Windows NT	<input checked="" type="checkbox"/>	
<b>Desktop and Server Management</b>		
Aim/IT™ 3.0 for Windows NT	<input checked="" type="checkbox"/>	
Control/IT™ 5.0 for Windows NT	<input checked="" type="checkbox"/>	
Control/IT™ 4.6 for Windows NT - French	<input checked="" type="checkbox"/>	
Ship/IT™ 2.0 for Windows NT	<input checked="" type="checkbox"/>	
<b>Network Management</b>		
Double/IT™ 1.06 for Windows NT	<input checked="" type="checkbox"/>	
Network/IT™ 2.0 for Windows NT and its options	<input checked="" type="checkbox"/>	
<b>Information Management</b>		
Ingres® II 2.0	<input checked="" type="checkbox"/>	
Ingres® II Developer Option 4.0	<input checked="" type="checkbox"/>	
Ingres® II Runtime Option 4.0	<input checked="" type="checkbox"/>	
Jasmine® 1.21	<input checked="" type="checkbox"/>	
<b>Help Desk Management</b>		
Service/IT™ 4.32 for Windows NT	<input checked="" type="checkbox"/>	

Each individual product requires its own unique License File. Please follow these simple steps to obtain a License File for each product.

**Note for Control/IT™:** Licensing of Control/IT™ is centrally handled by the Control/IT Manager. Your OLP License Certificate in this Solutions Kit identifies:

- Number of Host/Viewer Agents licensed
- Serial Number
- Registration ID

To properly license Control/IT™ apply the Registration ID to the Control/IT Manager machine. Once the registration process is completed, the Host/Viewer agents are automatically registered. You do not need to perform registration at each of the Host/Viewer Agent machines.

The Host/Viewer Agent count on your Control/IT Manager machine is cumulative. If you register "25 Host/Viewer Agents" Registration ID and then register a "100 Host/Viewer Agents" Registration ID, a total of 125 Host/Viewer Agents are licensed on the Control/IT Manager machine.

**Note for Inoculate/IT™:** The Inoculate/IT server centrally handles licensing of the Inoculate/IT clients. Your OLP License Certificate in this Solutions Kit identifies:

- Number of clients available for licensing
- Serial Number
- Registration ID

To register your Inoculate/IT clients:

1. Use the Windows NT Explorer and run the **Regit.exe** program directly from the Register/IT™ CD.
2. Follow the instructions below for registering and supply the Client Pack Registration ID when prompted. This will register the total

number of clients available for licensing through this Client Pack.

3. Install the Inoculate/IT client on your client machines. You **do not** have to run Register/IT™ on each of the client machines. The Inoculate/IT client count on your Inoculate/IT server is cumulative. If you register a "25 Client Pack" Registration ID and then register a "50 Client Pack" Registration ID, your Inoculate/IT server can connect up to 75 Inoculate/IT clients.

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**Please note: You must run Register/IT™ from the CD labeled Register/IT unless installing a French or German Product. If you are installing a French or German Product, please run Register/IT from that CD.**

**Computer Associates  
License File Creation and Product Registration Procedure**

Registered users are eligible to receive:

- Future free or discounted upgrades of new versions of the product;
- Standard CA technical support as outlined in <http://support.ca.com> ; and
- Advance notification of new features or products.

Please follow these simple steps to generate the License File and to register the product.

**Important Note:**

- If you have purchased any of the CBT Courses, Register/IT™ will automatically launch during the product installation.
- If you are using the ARCserve®/IT™ Windows 2000 Product Support CD, please follow the directions on the CD Sleeve.
- To register ARCserve®/IT™ for Linux, please follow the instructions on the insert enclosed with the ARCserve®/IT™ for Linux CD.

**Step 1: Gather Registration Information**

**Existing Customers:**

If you have previously used Register/IT™ to register a CA product and know your **CA Customer Identification Number** and the matching **Zip Code**, please make a note of them here and proceed to **Step 2**.

**Customer Identification Number:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**New Customers:**

Please be sure to have the following information available before you proceed:

√	Your Name	√	Postal Code
√	Company	√	Country
√	Address	√	Telephone
√	City	√	Fax
√	State		

**Step 2: Locate the Product Registration ID Number**

Please locate the **16-digit Registration ID Number** located on your Open License Certificate. Write this number in the space provided below. You will need this number to complete the registration process.

Registration ID No.: \_\_\_\_\_

**Step 3: Obtain/Specify Customer ID and Generate License File**

Although Register/IT™ is a very powerful tool allowing different methods of registration, the following steps represent the most basic method: registering online using the Internet. If you decide to use another method such as registration by phone and e-mail, please refer to the online Help.

- 3.1. Please run Regit.exe located in the main (root) directory of the enclosed Register/IT CD or the respective French or German CD.

- 3.2. The Register/IT Wizard appears. If you want to register at a later time, select **Register Later**, click **Next**, and follow the instructions to enter your Registration ID to generate the License File. You need to perform this step to generate the License File for each product you have installed. This completes the License File generation process. **However, it is strongly recommended that you register each product in the near future as outlined here.**
- 3.3. If you do want to register, but you do not have your Customer ID and the matching Zip/Postal Code, please skip to step 3.4. Otherwise, please select **Register Now** and click **Next**. Then, select **View/Edit Customer ID** and click **Next**. You will see the Customer ID field and the Zip/Postal Code field. Edit these two fields using your assigned Customer ID and Zip/Postal Code, and click **Next**. Skip to step 3.5.
- 3.4. If you do not have your Customer ID and the matching Zip/Postal Code, select **Get Customer ID By Internet**, click **Next**, and follow instructions on the screens to enter your customer information (refer to Step 1) and to obtain the Customer ID.
- 3.5. At this point, you have successfully obtained/entered the Customer ID and its matching Postal Code. Select **Online Express** and click **Next**. Select the product you wish to register from the list. Enter your **16-digit Registration ID Number** (refer to Step 2) in the Registration ID field and click **Add**. Repeat this step for each of the products you want to register. When finished, click **Next**. You will see a series of messages reporting on the registration progress. Upon completion, Register/IT™ automatically generates the appropriate license file for the registered products. Click **Next** and then **Finish** to exit

**This concludes the Product Registration process. Thank you.**

## 5) Trial Product Installation and Registration

### (A) Trial Product Availability

Most products install as trial copies. Please see the table below for the availability of a product's trial CD. If there is a check (☑) in the "Trial Product Availability" column ( *i* ), you can evaluate the product for up to 30 days. Otherwise, there is no trial product available presently.

### (B) Retrieve Trial Product License File with Register/IT™

Some products require you to register the trial product in order to extend the trial period from the original 10 days. If there is a check (☑) in the "Retrieve Trial product License File with Register/IT" column ( *ii* ), then you should simply run Regit.exe, from the enclosed Register/IT CD or respective French/German CD, and use the associated **Trial Product Registration ID** for the product from the table below.

**Note:** ARCserve®/IT™ Trial Product Registration IDs are valid for all languages.

Product	Trial Product Availability ( <i>i</i> )	Retrieve Trial Product License File with Register/IT™ ( <i>ii</i> )	Trial Product Registration ID for Retrieving Trial Product License File with Register/IT™
<b>Storage Management for Windows NT</b>			
ARCserve®/IT™ 6.61 Workgroup Edition for Windows NT	☑	☑	7826916927036183
ARCserve®/IT™ 6.61 Advanced Edition for Windows NT	☑	☑	7726696927036193
ARCserve®/IT™ 6.61 Workgroup/Advanced Edition RAID Option for Windows NT	☑	☑	1160730361470507
ARCserve®/IT™ 6.61 Workgroup/Advanced Edition Image Option for Windows NT	☑	☑	5504474705814951
ARCserve®/IT™ 6.61 Advanced Edition Tape Library Option for Windows NT	☑	☑	8937227038147284

Product	Trial Product Availability (i)	Retrieve Trial Product License File with Register/IT™ (ii)	Trial Product Registration ID for Retrieving Trial Product License File with Register/IT™
ARCserve®/IT™ 6.61 Advanced Edition Optical Library Option for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	8937027038147204
ARCserve®/IT™ 6.61 Workgroup/Advanced Edition Disaster Recovery Option for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1160730361470507
ARCserve®/IT™ 6.61 Advanced Edition Replication Option for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	2271741472581638
ARCserve®/IT™ 6.61 Advanced Edition Data Migration Option for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	7826916927036183
ARCserve®/IT™ 6.61 Advanced Edition Enterprise Library Option for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	5504474705814951
ARCserve®/IT™ 6.61 Workgroup/Advanced Edition Backup Agent for Microsoft Exchange for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	8837707038147214
ARCserve®/IT™ 6.61 Workgroup/Advanced Edition Backup Agent for Backup Agent for Oracle for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	8937927038147214
ARCserve®/IT™ 6.61 Workgroup/Advanced Edition Backup Agent for Microsoft SQL for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	7826216927036153
ARCserve®/IT™ 6.61 Workgroup/Advanced Edition Backup Agent for Informix for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	7826716927036103
ARCserve®/IT™ 6.61 Workgroup/Advanced Edition Backup Agent for Lotus Notes for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	2271441472581668
ARCserve®/IT™ 6.61 Workgroup/Advanced Edition Backup Agent for Open Files for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	8937027038147204
ARCserve®/IT™ 6.61 Workgroup/Advanced Edition Client Agent for Macintosh	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
ARCserve®/IT™ 6.61 Advanced Edition Client Agent for OS/2			
ARCserve®/IT™ 6.61 Advanced Edition Client Agent for NetWare			
ARCserve®/IT™ 6.61 Advanced Edition Client Agent for UNIX			
ARCserve®/IT™ 6.61 Advanced Edition Data Migration Agent			
ARCserve®/IT™ Client Agents for UNIX	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	1260350361470567
Survive/IT™ 4.5 for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Primary: 9515865013925093 Secondary: 3959509557369437
<b>Storage Management for NetWare</b>			
ARCserve®/IT™ 6.6 for NetWare and its options			
<b>Storage Management for Linux</b>			
ARCserve®/IT™ 6.61 Advanced Edition for Linux	<input checked="" type="checkbox"/>		7726696927036193
ARCserve®/IT™ 6.61 Advanced Edition Tape Library Option for Linux	<input checked="" type="checkbox"/>		8937227038147284
<b>Computer Based Training</b>			
CBT - ARCserve®/IT™ Administration Fundamentals	<input checked="" type="checkbox"/>		
CBT - ARCserve®/IT™ Advanced Administration For Windows NT	<input checked="" type="checkbox"/>		
CBT - ARCserve®/IT™ Advanced Administration for NetWare	<input checked="" type="checkbox"/>		
<b>Security Management</b>			
Inoculate/IT™ 4.53 Workgroup Edition for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	6615385816925092
Inoculate/IT™ 4.53 Advanced Edition for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	5604694705814951
Inoculate/IT™ 4.53 Workgroup/Advanced Edition Client Agents	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	7826016927036173
Inoculate/IT™ 4.53 Workgroup/Advanced Edition Lotus Notes Option for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	7726696927036193
Inoculate/IT™ 4.53 Workgroup/Advanced Edition Microsoft Exchange Option for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	3382952583692749
Inoculate/IT™ 4.5 for NetWare			
Guard/IT™ 1.01 for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	5504874709814962

Product	Trial Product Availability (i)	Retrieve Trial Product License File with Register/IT™ (ii)	Trial Product Registration ID for Retrieving Trial Product License File with Register/IT™
<b>Desktop and Server Management</b>			
Aim/IT™ 3.0 for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	4493563698703861
Control/IT™ 5.0 Advanced Edition for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	8737587029147205
Control/IT™ 4.6 Workgroup Edition for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	3382852583692759
Control/IT™ 4.6 Advanced Edition for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	5504174705814981
Ship/IT™ 2.0 for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	6615785910925093
<b>Network Management</b>			
Double/IT™ 1.06 for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	0059629254369437
Network/IT™ 2.0 Advanced Edition for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	9948710258258306
Network/IT™ 2.0 Switch Management Option	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	7726998022036174
Network/IT™ 2.0 ATM Management Option	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	7726698038036134
Network/IT™ 2.0 Frame Relay Option	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	3282634688692760
Network/IT™ 2.0 Network Access Policy Option	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	3282734688692750
Network/IT™ 2.0 Response Probe Option	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	0059621355369497
Network/IT™ 2.0 Application Response Option Manager	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	6515367911925083
Network/IT™ 2.0 Application Response Option Agent	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	3382654682692740
Network/IT™ 2.0 SNA Manager Option	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	8837309132147275
Network/IT™ 2.0 DECnet Management Option	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	8737789133147205
Network/IT™ 2.0 SuperPing Path Doctor Option	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	9948110243258326
<b>Information Management</b>			
Ingres® II 2.0			
Ingres® II Developer Option 4.0			
Ingres® II Runtime Option 4.0			
Jasmine® 1.21			
<b>Help Desk Management</b>			
Service/IT™ 4.32 for Windows NT	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	2271641481581639

## 6) Converting a Trial Copy to a Licensed Product

When you have decided to purchase a license for the Workgroup/Advanced Edition product that you have tried, converting the trial software to a fully licensed product is easy and does not require reinstallation.

Locate the trial software in the matrix below and follow the instructions for converting the trial to a licensed product.

Product	Trial Product Availability	Converting a Trial Copy to a Licensed Product
<b>Storage Management for Windows NT</b>		
ARCserve®/IT™ 6.61 for Windows NT and its options	<input checked="" type="checkbox"/>	Re-Register/IT
ARCserve®/IT™ Client Agents for UNIX		N/A
Survive/IT™ 4.5 for Windows NT	<input checked="" type="checkbox"/>	Re-Register/IT
<b>Storage Management for NetWare</b>		
ARCserve®/IT™ 6.6 for NetWare and its options		
<b>Storage Management for Linux</b>		
ARCserve®/IT™ 6.61 for Linux and its options	<input checked="" type="checkbox"/>	Web Registration



Product	Trial Product Availability	Converting a Trial Copy to a Licensed Product
<b>Computer Based Training</b>		
CBT - ARCserve®/IT™ Administration Fundamentals	<input checked="" type="checkbox"/>	
CBT - ARCserve®/IT™ Advanced Administration For Windows NT	<input checked="" type="checkbox"/>	
CBT - ARCserve®/IT™ Advanced Administration for NetWare	<input checked="" type="checkbox"/>	
<b>Security Management</b>		
Inoculate/IT™ 4.53 for Windows NT	<input checked="" type="checkbox"/>	Re-Register/IT
Inoculate/IT™ 4.53 Workgroup/Advanced Edition Client Agents	<input checked="" type="checkbox"/>	Re-Register/IT
Inoculate/IT™ 4.53 Workgroup/Advanced Edition Lotus Option for Windows NT	<input checked="" type="checkbox"/>	Re-Register/IT
Inoculate/IT™ 4.53 Workgroup/Advanced Microsoft Exchange Option for Windows NT	<input checked="" type="checkbox"/>	Re-Register/IT
Inoculate/IT™ 4.5 for NetWare		N/A
Guard/IT™ 1.01 for Windows NT	<input checked="" type="checkbox"/>	Re-Register/IT
<b>Desktop and Server Management</b>		
Aim/IT™ 3.0 for Windows NT	<input checked="" type="checkbox"/>	Re-Register/IT
Control/IT™ 5.0 for Windows NT	<input checked="" type="checkbox"/>	Re-Register/IT
Ship/IT™ 2.0 for Windows NT	<input checked="" type="checkbox"/>	Re-Register/IT
<b>Network Management</b>		
Double/IT™ 1.06 for Windows NT	<input checked="" type="checkbox"/>	Re-Register/IT
Network/IT™ 2.0 for Windows NT and its options	<input checked="" type="checkbox"/>	Re-Register/IT
<b>Information Management</b>		
Ingres® II 2.0		N/A
Ingres® II Developer Option 4.0		N/A
Ingres® II Runtime Option 4.0		N/A
Jasmine® 1.21		N/A
<b>Help Desk Management</b>		
Service/IT™ 4.32 for Windows NT	<input checked="" type="checkbox"/>	Re-Register/IT

**Note: Re-Register/IT**

For product trials where a Registration ID was supplied, simply purchase and obtain the Registration ID of the product, and re-run Register/IT™ to convert your trial copy software into a full licensed product. Follow the procedure documented in the **Product Registration Procedures** section of this document to run Register/IT™.

**7) Product Release Notes**

**Guard/IT™** Workgroup Edition runs on Windows NT 4.0. We are pleased to offer a version of this product to users of Windows NT 3.51 at no cost. If you would like Windows NT 3.51 support, please download the software from our web site at <http://support.ca.com>.

**Service/IT™** was formally known as the software product "Professional Help Desk". The Workgroup Edition product contained in this package runs on Windows NT 4.0. We are pleased to offer a version of this product to users of Windows NT 3.51 at no cost. If you would like Windows NT 3.51 support, please download the software from our web site at <http://support.ca.com>.

**ARCserve®/IT™ for NetWare & Options.** The following components have support for NetWare 5.1:  
ARCserve/IT 6.6 for NetWare and ARCserve/IT 6.6 for NetWare Tape Library Option.

The following components have support for NetWare 5.0:  
ARCserve/IT 6.6 for NetWare, ARCserve/IT 6.6 for NetWare Backup Agent for Open Files, ARCserve/IT 6.6 for NetWare Enterprise Library Option, ARCserve/IT 6.6 for NetWare Tape Library Option, ARCserve/IT 6.6 for NetWare RAID

Option, ARCserve/T 6.6 Backup Agent for Novell GroupWise for NetWare, and ARCserve/T 6.6 for NetWare Client Push Agent for NetWare. Other ARCserve/T options do not currently support NetWare 5.0. Please check [www.ca.com](http://www.ca.com) for future updates for NetWare 5.0 support.

## **8) Product Support**

If you require additional product information or support, a complete listing of phone numbers can be found by accessing the CA website at <http://support.ca.com>.



**For assistance and information on OLP:  
Contact your local CA office  
Visit [www.ca.com/olp/](http://www.ca.com/olp/)**